

### **CORRECTIVE AND PREVENTIVE ACTION**

***Where NGC document “Procure-2-011” is required, this covers section 3.12 and is not the full document requirements.***

#### **3.12 CORRECTIVE AND PREVENTIVE ACTION**

Seller shall provide a formal response to a Supplier Corrective Action Request (SCAR) within the timeframe indicated in P2P.

Documentation of root cause, containment, corrective action, preventive action and effectivity to be submitted in P2P for Buyer approval.

Failure to provide a formal SCAR response within the established time frame shall adversely affect your supplier quality rating and may impact future procurements.

##### **3.12.1 Sikorsky Purchase Orders:**

When formal Root Cause and Corrective Action are requested by Sikorsky, the supplier will respond within the following periods:

- Three (3) days of issue date for DRs marked MRB in the Preliminary Review Disposition Block
- Thirty (30) days of issue date for DRs marked D/S (Direct Scrap), S/R (Standard Repair), RTV (Return to Vendor), or RWK (Rework) in the Preliminary Review Disposition Block
- Thirty (30) days of issue date for any SCAR unless otherwise specified by Sikorsky

##### **3.12.2 All Other RMS Purchase Orders: Supplier Corrective Action Notification (SCAN)**

A SCAN will be automatically issued when a Quality Notification closes in LMP2P as supplier responsible.

A SCAN is a notification only and does not require a response from the supplier.